## **Abstract Details**

Title: Quality of Services in Mobile Networks in Sudan and the Customer's Choice

Authors: Algasim Min Allah Omer and Dr. Hala Eldaw Idris

**Abstract:** In this paper we explained the Quality of serves in Mobile Network and to find simple ways to enhance the Quality by using Statistical method and Customers complaints, and we took high-way as example and test the three service provider in Sudan and analysis this statistical. We used KPIs to analysis and know which server provider is better by this way every customer can know by himself which server provide can use.

Keywords: Quality of Services, Statistical Method, Server Provider.